**Appendix 1**

**PatientVoices Code of Conduct**

The ***P****atient****V****oices* membership is not based on opinions or characteristics of individuals and shall be non-political and non-sectarian, at all times respecting diversity and exemplifying its commitment to the principles contained within the Equality Act.

All Members of ***P****atient****V****oices* make this commitment:

1. To respect practice and patient confidentiality at all times.

1. To treat each other with mutual respect and act and contribute in a manner that is in the best interests of all patients.

1. To be open and flexible and to listen and support each other.

1. To abide by the seven Nolan Principles of Public Life: Selflessness, Integrity, Objectivity, Accountability, Openness, Honesty and Leadership.

1. Not to use ***P****atient****V****oices* as a forum for personal agendas or complaints. These should be taken forward through other appropriate channels.

1. To accept that the ruling of the Chair or other presiding officer is final on matters relating to orderly conduct.

1. Otherwise to abide by principles of good meeting practice, for example:
2. Reading papers in advance
3. Arriving on time
4. Switching mobile phones to silent
5. Allowing others to speak and be heard/respected