

Children have a right to be cared for and protected and protecting them is everyone's responsibility

If you know of a child who is being neglected or abused – it's simple...

Recognise

Do you have a suspicion or concern

Report it now to Children's Services on

0300 123 4043

Respond

Discuss your concerns with your designated safeguarding person, or your line manager.

About the behaviour of a member of staff or volunteer

No further concerns keep a record

About a child or young person

No further action

Parents/carers should be informed that you are making a referral unless this will put the child at more risk

In an emergency situation call the police 999

Where Safeguarding need is unclear please call 0300 123 4043 and ask for a consultation and the call handler will then ensure that you are directed to the most appropriate Consultation Line.

Concerns ongoing

Refer

0300 123 4043 Customer Service Centre If the allegation is against a member of staff – contact the

Local Authority Designated
Officer (LADO)

01992 555420

Inform the LADO of allegation within 1 working day

Provide identifying details of the child

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